

Pet Travel: Kennel Sizes, Transportation Rates & Payment

Choosing the right size of kennel is very important for the comfort of your pet. The section below helps you determine the best dimensions for your pet. You will then find a breakdown of pet shipping rates, by size.

Kennel Sizes. According to USDA regulations, pets must have adequate room to sit up, turn around and lay down in their natural position. When estimating the size of the kennel needed for your pet, please add at least 6 inches to the length and height of your pet.

If, prior to transporting an animal, our driver determines that a larger kennel size is required to accommodate your pet, you will be charged for the upgrade to a larger kennel. Your pet's comfort is our primary concern.

Transportation Rates & Payment. Pet transportation rates depend on the size of the animal. Rapid Paws can also provide private pet shipping upon request; please [contact us](#) for details.

Please call us toll free for more information: 1 (844) 729-3338

Discounted rates are available to military personnel, animal rescues, and round-trip bookings. To reserve a completely private transport, calculate \$1.55 per mile, including mileage from 4400 MacArthur Blvd NW, Washington, DC to the pick-up location, then from the pick-up location to the drop-off location, then from the drop-off location back to 4400 MacArthur Blvd NW, Washington, DC.

Depending on the scheduling urgency, we will give discounts for multiple pets. There will be a fuel surcharge for trips over 500 miles. The aforementioned rates are for reference only, and are subject to change. You will receive an email invoice with the final price, which will include charges for any special needs and will reflect the trip length and specific size of your pet.

You may pay online with a credit card or mail a cashier's check or money order if time permits. Payment is required before pick up.

*Rapid Paws
4400 MacArthur Blvd., NW
Suite 103
Washington, DC 20007*

We give discounts to clients transporting more than two pets and all members of the U.S. military, with an added huge thank you for your service.

Private transport available upon request: [contact us](#).

Pet Shipping Details

According to USDA regulations, transported pets must have adequate room to sit up, turn around and lay down in their natural position. When estimating the size of the kennel needed for your pet, please add at least 6 inches to the length and height of your pet.

If, prior to transport, our driver determines that a larger kennel size is required to accommodate your pet, you will be charged for the upgrade to a larger kennel.

The comfort of transported animals is Rapid Paws' primary concern.

Departure & Arrival

Rapid Paws must be able to contact responsible parties at the scheduled departure and arrival times and places. For this reason, we require two (2) contact names, phone numbers, and addresses for both the sender and receiver (see Transport Agreement).

Please sign the Pet Shipping Agreement form and fax it to us at **(703) 924-2652**. Or we can pick it up when we arrive to pick up your pet(s).

Pet Emergency Care Form

We will have this form available for a signature when we pick up your pet(s).

Rapid Paws
4400 MacArthur Blvd, NW
Suite 103
Washington, DC 20007

Client's Name: _____

Address: _____

Phone No: _____ Phone No. 2: _____

Description of pet(s): _____

Pet's Name(s): _____

In the event the above-described pet(s) should become ill or injured and should require veterinary care, I, _____, as the responsible party, do authorize Rapid Paws to take the pet(s) to a licensed veterinarian for treatment. I will take full financial responsibility for all bills incurred, not to exceed \$_____.

If Rapid Paws is unable to reach me, I authorize them to make any emergency decision they deem necessary for the well-being of the pet(s).

By signing below, I certify that I have read and understand this document. I agree to hold Rapid Paws harmless for any illness or injury of my pet(s) incurred during or after the transport of my pet(s).

Client Name: _____ Date: _____

(Signature)

We will have this form available for a signature when we pick up your pet(s).

Pet Shipping Agreement

Rapid Paws
4400 MacArthur Blvd., NW
Suite 103
Washington, DC 20007

1. All dogs must be at least 8 weeks of age to be transported.
2. A valid health certificate issued by a doctor of veterinary medicine dated within 2 weeks of transport must be obtained and travel with the pet. We recommend the 30-day health certificate. ***We cannot transport your pet without this certificate – no exceptions!*** It must be available at pick up; we cannot wait for the owner to obtain it when we arrive. If the pick-up person does not have a valid health certificate available at the time of pick up, we will have to go on with the schedule and the owner will have to reschedule with a 10% charge. Cancellations in such cases are not refundable.
3. A current rabies vaccination certificate must travel with your pet as well (this applies to pets over 16 weeks of age). We need a copy of the shot records. Please do not send the original. We keep the copy for our records.
4. We recommend a supply of food be sent with your pet, appropriate to the number of days traveled. We will supply bottled water, ice and all bedding. (Our space is limited so we ask that no more than the necessary amount of food be sent.) Due to limited space in the vans, we are not able to take crates, totes, or other large objects, but you can send a toy or blanket to make your pet(s) more comfortable; please be sure to label all such items with your pet's name.
5. Should your pet require medical attention during transport, we are authorized to provide such care as is deemed necessary. Should emergency care be necessary, we will make every effort to contact you prior to taking any emergency action. However, if you cannot be reached, we will use our discretion to take such steps necessary to ensure the well-being of your pet(s). All charges incurred for veterinary care will be your responsibility.
6. For the safety of our clients and their pets, we will not transport a vicious animal. All pets must be socialized and friendly. All pets must be lead trained.
7. Any information regarding dates given over the phone is an approximation by the schedule at the time. It is never a guarantee. Please go by the 7-day window you are given.

8. Any coast-to-coast transports are estimated at a 7 to 9 day transport time from the date of pick up. All others will need to speak with the driver on an estimate for delivery. (This is dependent on the schedule that you are on and can vary.)

Rescheduling. In the event that you need to reschedule your pet's transport within 72 hours of transport day, you will be charged a rescheduling fee of 10% of the total agreed-upon cost. It is important that you notify us immediately upon your change of plans.

Cancellation. Cancellations must be made no later than 72 hours before the scheduled pick-up date. Cancellations made after payment has been processed with receive a refund of the cost of the transport less a 25% cancellation fee. And if you cancel after the 72-hour deadline, you will be charged the full transport fee and no refund will be given.

Pick up. If no person is present at the time of transport and/or the above-described paperwork is not in order at the time of pick up or delivery, we may have to continue without your pet. You will be charged for the full amount of the transport cost. We recommend that you make alternative arrangements in case the responsible party is unavailable.

Delivery. The party who ordered the transport will be responsible for these extra charges. It is highly recommended that alternate arrangements be made in case the person responsible for receiving the animal is unable to do so.

The receiver must be available 24 hours a day. If no one will be available for drop off, it is the client's responsibility to make other arrangements, such as a kennel. Kennel costs will be paid for by the client. If client needs assistance finding a kennel, he or she can contact our office at (844) 729-3338.

Each client is given a scheduled one-week window of time for pick up. We may need to make a pick up or delivery outside of normal business hours to keep on schedule.

Due to conditions beyond our control, we cannot guarantee an exact date or time for pick up or delivery.

Right of Refusal. Our drivers are given the right to refuse acceptance of your pet(s) because of failure to follow the above-mentioned terms, and/or your pet(s) is found to be vicious or sickly.

By signing this agreement and/or making payment, you are agreeing to the above terms.

Client Name: _____

Client Signature: _____

Date: _____

Assigned Driver Name: _____

Driver Phone Number: _____

Pick-up Window Start Date: _____

Pick-up Window Close Date: _____